

# PRODUCT GUIDE

#### **BENEFITS**

- Easy-to-use cloud-based interface
- Helps you manage your guest Internet access, including bandwidth management
- View network and equipment status, support data, and usage data all in one place

## FEATURE HIGHLIGHTS & SUPPORTED FEATURES

- Made for the hospitality industry
- View equipment status, support
- data, and usage patterns
  Manage pay plans, bandwidth, support calls, and other aspects
- Receive notifications of equipment outages to enable proactive resolution
- Offers multiple user logins/tiers for admins and managers
- Compatible with the latest technology, including many popular gateway and access points
- Ability to brand portal
- Custom reporting options for greater flexibility

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### **CLOUD-BASED DASHBOARD**

Control Panel for Radius Gateway

Guests have come to expect that they will have fast and easy Wi-Fi access wherever they stay. In a recent survey, 25% of hotel travelers reported that wireless service was inadequate during their last stay at a hotel, and nearly 40% of guests say that Wi-Fi impacts their decision to return. But with a variety of equipment across dozens or even hundreds of rooms and perhaps multiple properties, it can be difficult to manage your Wi-Fi network. Radius Gateway's Cloud-Based Dashboard for Hospitality Wi-Fi Management can help.

Radius Gateway's Dashboard helps you manage your guest Internet access, including creating pay plans and implementing tiered bandwidth and bandwidth upgrades. With the Dashboard, you can create and administer support call tickets and administrator and user reports, all from a single interface. The Dashboard offers an equipment outage notification system so you can be proactive about equipment issues before guests start complaining. The Dashboard also offers multiple user logins and tiers for administrators and hotel managers.

The Dashboard is compatible with popular gateways such as Radius Gateway, Nomadix, ZyXEL, Cisco, Cisco-Meraki, FortiGate, and others, and with commonly-used access points such as Ruckus, Proxim, Cisco, Meru, Engenius, ZyXEL, and more.

Created by hospitality industry integrators for integrators, the Dashboard not only has an easy-touse interface, but also comes at a fraction of the cost of similar management systems. You can even brand the Dashboard with your company name and logo.

The easy-to-use interface gives you access to the information you need to manage your network, including data about users and bandwidth consumption, payment plans, user bandwidth limits, throughput, support calls, and equipment status, as well as custom reports.